



### **BIRAs Membership refund policy**

Within 14 days from the start or renewal of membership a full refund less any credit card charges incurred can be made provided that membership was not purchased or used to qualify for a discounted registration rate for a meeting/symposia/congress. A refund cannot be provided after 14 days from the start or renewal date of membership but membership will be cancelled at the end of the 12 month period.

### **BIRAs Events refund policy**

**Refunds will be provided less any credit card charges incurred in the following circumstances:**

- 100% refund when cancelling within than 14 days of registering for the event provided it is not less than 30 days prior to the event.
- 50% refund when cancelling up to 30 days prior to the event.

No refund can be provided for cancelling less than 30 days prior to the meeting.

### **Refund method**

Refunds will only be made to the bank account of the originating payer. To obtain a refund please notify the event organiser or contact BIRAs through the contact telephone number (see contact details on the home page). You must also email the BIRAs treasurer at [biras.treasurer@gmail.com](mailto:biras.treasurer@gmail.com) and include proof of purchase (a copy of your World Pay receipt). Following necessary checks payment will be made directly to your bank account. This may take up to 90 days for payment to be made.